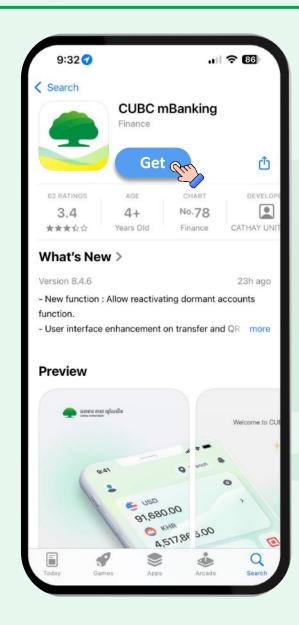


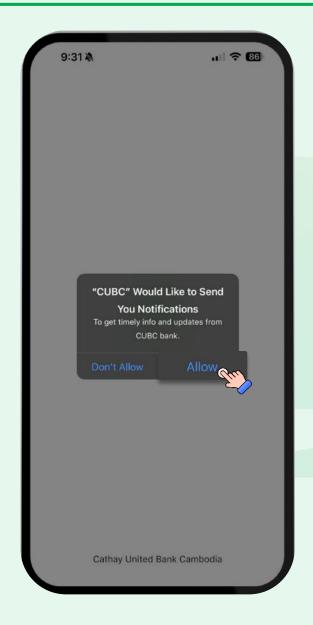
"Customer who has CUBC Account or mBanking User and log in the first time"





- **1.1.** On your device, go to:
- App Store (IOS)
- Google Play Store (Android)
- App Gallery (Huawei OS)
- 1.2. Search for "CUBC mBanking".
- 1.3. Click "Get / Install".

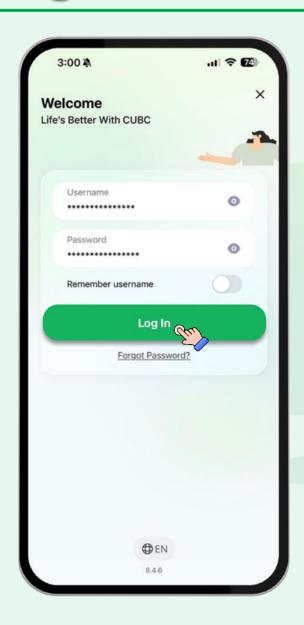




2.1. After downloaded, click on"CUBC mBanking" on your device to open.

2.2. Choose "Allow" to receive important notification.



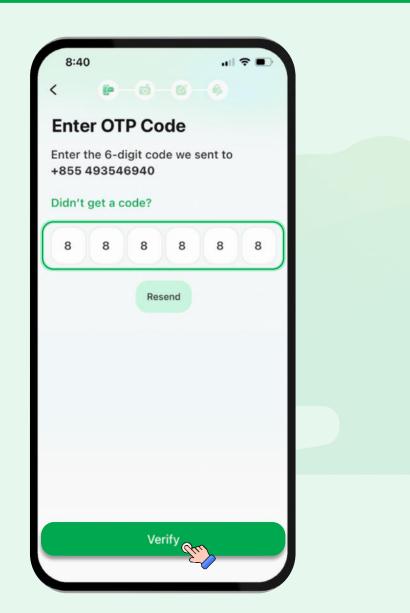


3.1. Please fill in "Username" and "Password".

Note: "Username" and "Password" is set up by customer.

3.2. Press "Log In" to proceed.



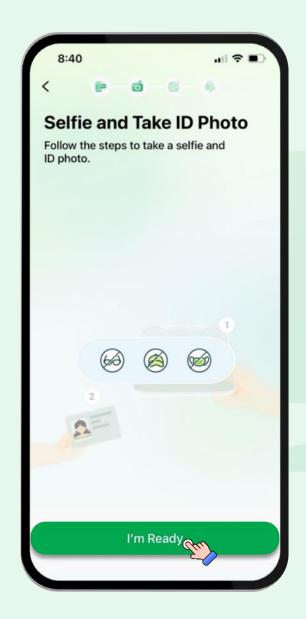


4.1. Please fill in the "6-digit OTP Code" in the box.Note: Press "Resend" if you don't receive the

4.2. Press "Verify" to proceed.

"OTP Code".

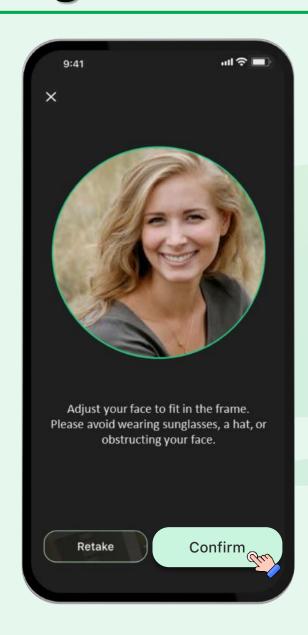




5. Press "I'm Ready" to proceed.

Note: Please adjust the framing of your face, do not wear glasses, hat, and mask. Make sure you are under a proper lighting.

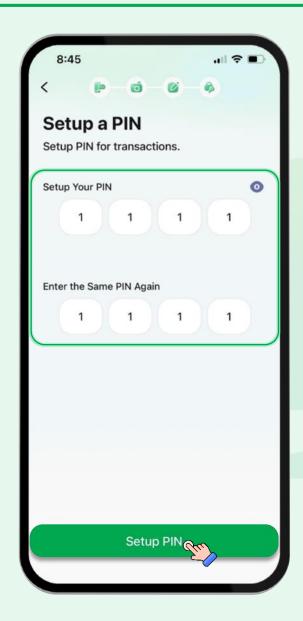




6. Press "Confirm" to proceed.

Note: Press "Retake" if you are not satisfied with your photo.



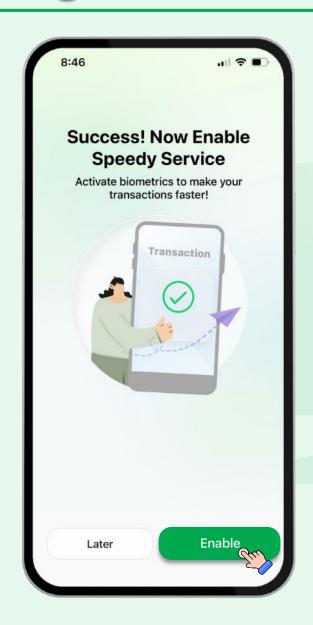


7.1. Please "Setup your PIN Code" for login.

Note: Enter and Re-enter PIN Code must be the same.

7.2. Press "Setup PIN" to proceed.

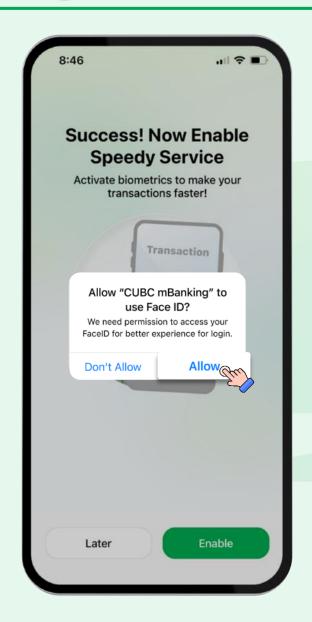




8. Select "Enable" to activate your Face ID / Fingerprint for better experience.

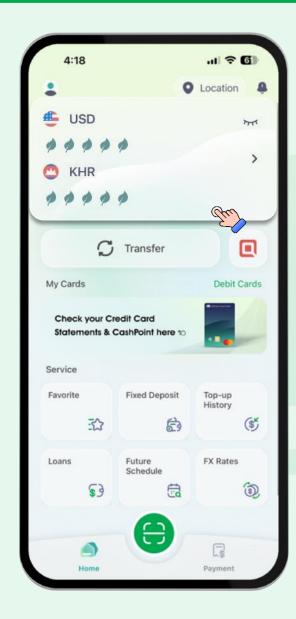
Note: Select "Later" if the you don't want to use Face ID / Fingerprint.





- 9.1. Select "Allow" to enable this function.
- **9.2.** The system will process to scan your Face
- ID / Fingerprint.
- **9.3.** After, you can press "Log In" to access to CUBC mBanking.





10. After login, you can view your registered
USD / KHR account on CUBC mBanking home page.